

REQUIPMENT

Choose to Reuse your DME



ANNUAL REPORT FISCAL YEAR 2019



The annual report for REquipment DME & ATReuse Program, Inc. REquipment, Inc. operates the MassMATCH REquipment DME reuse program through a contract with the Massachusetts Rehabilitation Commission.

Visit us at dmereuse.org

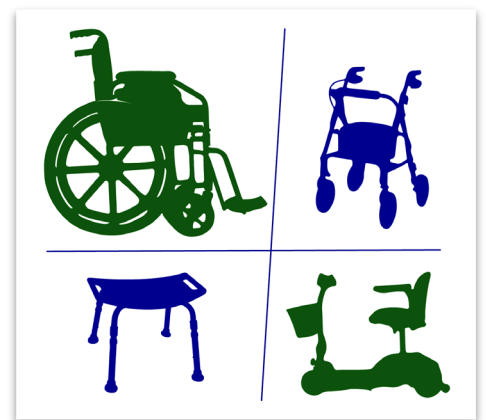
About Our Program

REquipment collects and refurbishes gently-used durable medical equipment (DME) for distribution, free of charge, to seniors, veterans and people with disabilities of all ages. First piloted in Greater Boston in 2014, the program has since reassigned over 4,000 pieces of DME statewide, representing significant savings to Medicaid and other insurance programs. More than \$7.5 million worth of devices—ranging from power wheelchairs to shower benches—have gone to residents to assist with their activities of daily living. People who request our equipment come from all over the state and use it to maintain their independence, keep their jobs, and stay safe in their homes and out of facilities.



Program Impact

Fiscal Year	# DME Items Reassigned	Value of Items Reassigned
2019	1,362	\$2,489,885
Since Launch (Jan. 2014)	4,138	\$7,656,288



Program Highlights

REquipment is statewide! People browse and request available DME from our online inventory at dmeREquipment.org.

Refurbished equipment includes manual and power wheelchairs, scooters, sling lifts, rollator walkers, shower chairs, portable ramps and other adapted devices.

Equipment is provided at no cost to individuals and families in Massachusetts who request devices.

Pickup and delivery—a vital service to our program users—is available.

REquipment is also reachable by phone. People who don't use computers can call us to arrange donations or to ask questions. Call us toll-free at 1-800-261-9841

Who Benefits?

- Adults and children with disabilities, including veterans.
- Elders who need increased safety at home and to get to community appointments and events.
- People with chronic and newly acquired mobility challenges.
- People with limited insurance coverage for DME.
- People with a temporary equipment need due to accident or illness.
- People whose primary wheelchairs are under repair and need to get to work, school or medical appointments.
- People newly discharged from hospitals or rehabilitation anxious to return home after costly stays in institutions.
- Families eager to see a deceased loved-one's equipment put to good use.
- Taxpayers and insurers, as the equipment gets a second life saving money, resources and landfills!



Adults with disabilities



Children with disabilities



Veterans



Seniors



*On behalf of my son, Daniel, Thank you. We received an adult stroller so we may bring Daniel camping. We received a smooth mover to assist transfer. We received an evacuation chair to assist removing him from danger should, God forbid, that happen. So, as you can see, REquipment is a true blessing to us. We thank you from the bottom of our being.
- Joyce, Attleboro*

During 2019

- 1,046 devices were donated from 548 individual and organizational donors.
- 2,092 phone calls were answered and made while REquipment's online inventory was down for an extended website security upgrade. For 4 months our dedicated staff rallied, and as a result ...
- 1,362 devices were reassigned, an increase of nearly 18% over 2018 despite this obstacle!



I want to thank your organization for the wheelchair. It is now easier going to and from dialysis. Now I arrive on time and the threat of cross-contamination from a hospital wheelchair has been eliminated.
- Paul, Spencer

Thank You to Our Donors of Bulk DME (4 or More Devices)

H.E.L.P., Home Care Specialists, Home Care Express, Conlin's Pharmacy, Horace Mann Educ. Association, Devens Eco-Efficiency Center, Holden Senior Center, Perkins School, Mansfield Adult Day Health Center, Team Bonding/3 Play Media, Rochester COA, Lathrop Community Assisted Living, Westport COA, So. Shore Educ. Collaborative, Berkshire County Arc, Hogan Center, Haverhill Public Schools, Atwood Acres Senior Apts, Hutchinson's Medical, Mike Harrison, Edward Gallagher, Ruth Gaccetta, Stanley Levenson, Harry McCracken, Patience Epstein, Donna McManus, Laura Vona, Maria Santos, Claire Sholes, Stacey Vogel, Tamatha McClure, Joseph Horgan, Jessica Miller, Carolyn Sygiel, and Nancy Drago.



Your organization is a godsend, both for givers and recipients. We gave a lot of our late son's equipment to your organization and everyone we spoke with (on the phone, the pickup drivers, etc.) treated us with such professionalism and respect. It is hard but a necessary task to give your child's possessions away, but we know they were refurbished and passed along. Thank you.
- Carolyn, Waltham

REquipment Fiscal Year Comparisons

Donations Data

Donation Measures	2017	2018	2019
Device Donors	369	636	548
Devices Donated	453	1,176	1,046

Funding Sources

Fiscal Year	Total	MRC	DDS & DPH	Private Grant(s)	Individuals
2019	\$488,379	\$478,085	In-kind	\$2,000	\$8,294
2018	\$261,930	\$249,295	In-kind	\$9,043	\$3,592
2017	\$241,728	\$238,625	In-kind	0	\$3,103

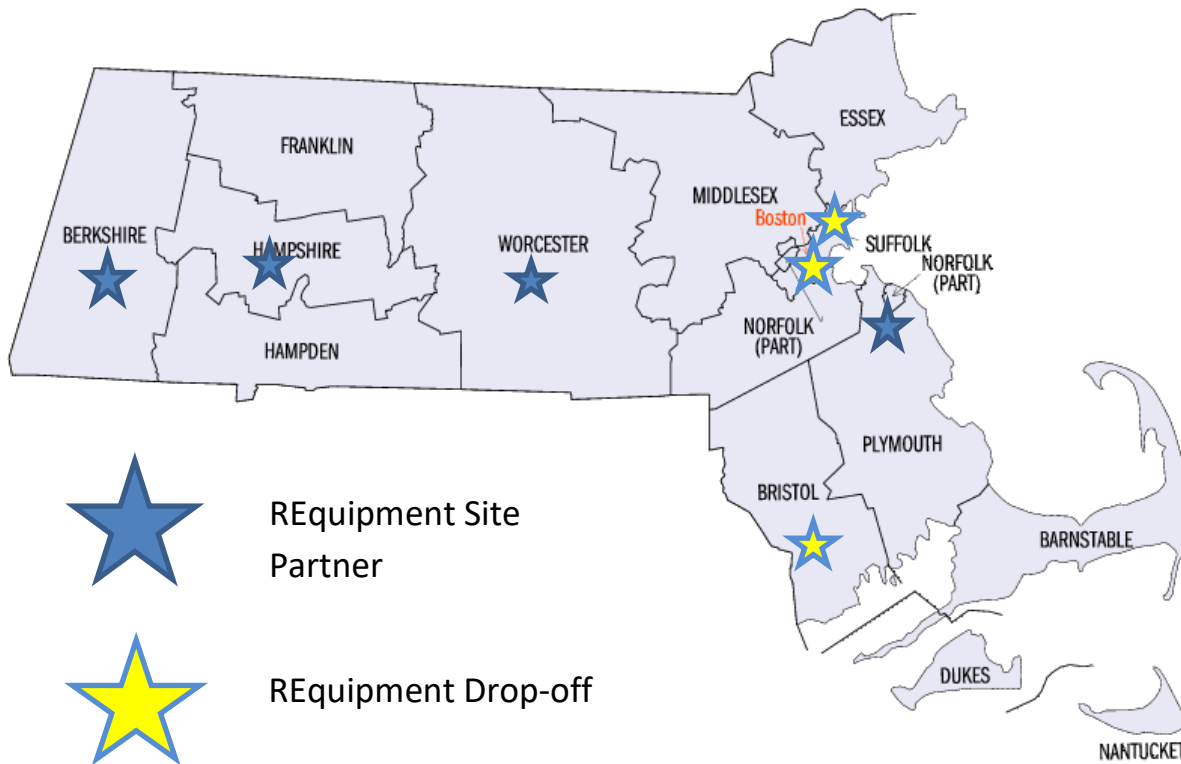


Thank you to the Massachusetts Legislature for the 2019 increase in funding to REquipment (through MRC)! Improvements included the purchase of this larger lift-equipped vehicle for picking up and delivering DME.

Thank you to 3 Play Media for donating their team building efforts to REquipment! 10 brand new manual wheelchairs will benefit our communities for years to come.



DME Assigned by Region in 2019



Greater Boston	204	Northeast/No. Shore	288	Southeast/So. Shore	152
Central	364	Western	342	Cape and Islands	12



You have never seen a happier girl. It makes me tear up a little because she's never been able to feel what it's like to ride without having to stop all the time. [Now] she rides with whoever will take her. And there is nothing but sheer joy on her face the whole time.

- Ed, Littleton

Contact Karen Langley, REquipment, Inc. PO Box 311 Methuen, MA 01844
 (508) 688-9599 info@dmeREquipment.org